



Cricket Bat Care

KNOCKING IN AND OILING

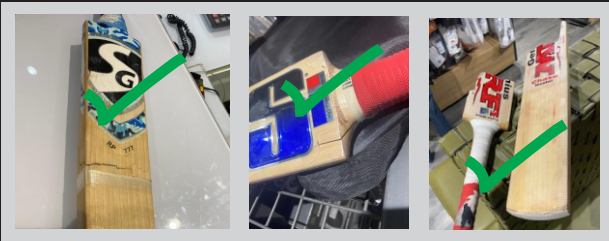
Crown Cricketers Knocking in process includes oiling (with Linseed Oil) and machine knocking (12000 hits). The machine equally covers the entire face of the bat including edges and toe. We do not advice over usage of the machine to knock in the bat. After Machine Knocking in, we advice customers to do their own bit of knocking and usage of an old ball initially. Machine knocking does not make the bat ready to use with a hard new ball.

BAT WARRANTY PROCESS:

Crown Cricketer will always assist customers to receive replacements for genuine cases of broken cricket bats. Manufacturers need to see your bat to arrange the correct course of action following a warranty claim. No Replacement is possible without the broken bat reaching the Factory. The Manufacturer is the sole deciding authority when it comes to replacement or repair. No Retailer has the authority to take that decision. While there is no set time frame for replacements, generally bats that are less used within the first 6 months of purchased are replaced by manufacturers. Bats need to be sent to Crown Cricketer Bangalore who will then send it to the factory to assist the process. The shipping charges and any custom duties if charged, from customers address to crown cricketer and vice versa, will be borne by the customer.

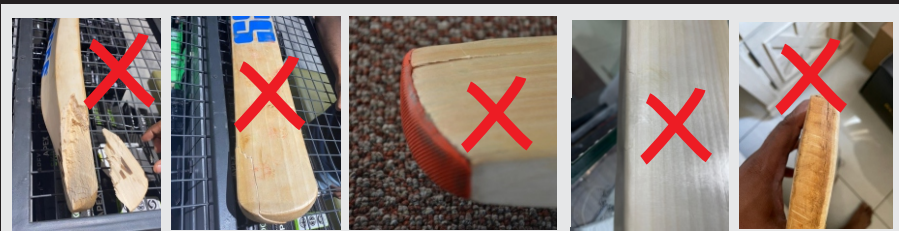
REPLACEMENTS INCLUDE

- Bats that break from the splice / middle of the blade.
- Storm damage (bats break into two due to weak trees due to excessive wind damage)
- Bats developing a major crack near the handle



WARRANTY/REPLACEMENTS ARE NOT COVERED FOR THE FOLLOWING:

- Yorker damage to the toe of the bat
- Minor edge cracks
- Damage that occurs due to lack of Knocking/Playing In, machine Knocking-In or inaccurate play.
- Damage resulting by bats being tampered (weight reductions, profile corrections etc)
- Damage due to moisture (wet weather) or heat (bats left in car boot/direct sunlight etc)
- Damage from cheap quality hard balls and bowling machine balls
- Improper use including hitting things others than cricket balls - e.g. stumps, stones etc



BAT HANDLES

Bat handles are made of a number of canes put together. A crack in one of the cane may result in a sound. Cracked and broken handles require a change in handle. A broken handle does not mean the bat needs a replacement. Manufacturers will only change the handles and clean up the bat for customers.

Please remember that Cricket Bats are made from a natural Wood that has the incredibly hard task of hitting a solid object repeatedly. A small amount of cracking and dents are normal & has no impact on the performance of the bat. Small cracks can usually be sanded out and have been appearing on cricket bats for centuries. It is totally a natural process. Cracking is not a sign of a faulty bat, but an indication your bat requires further knocking in.